

FIG. 1

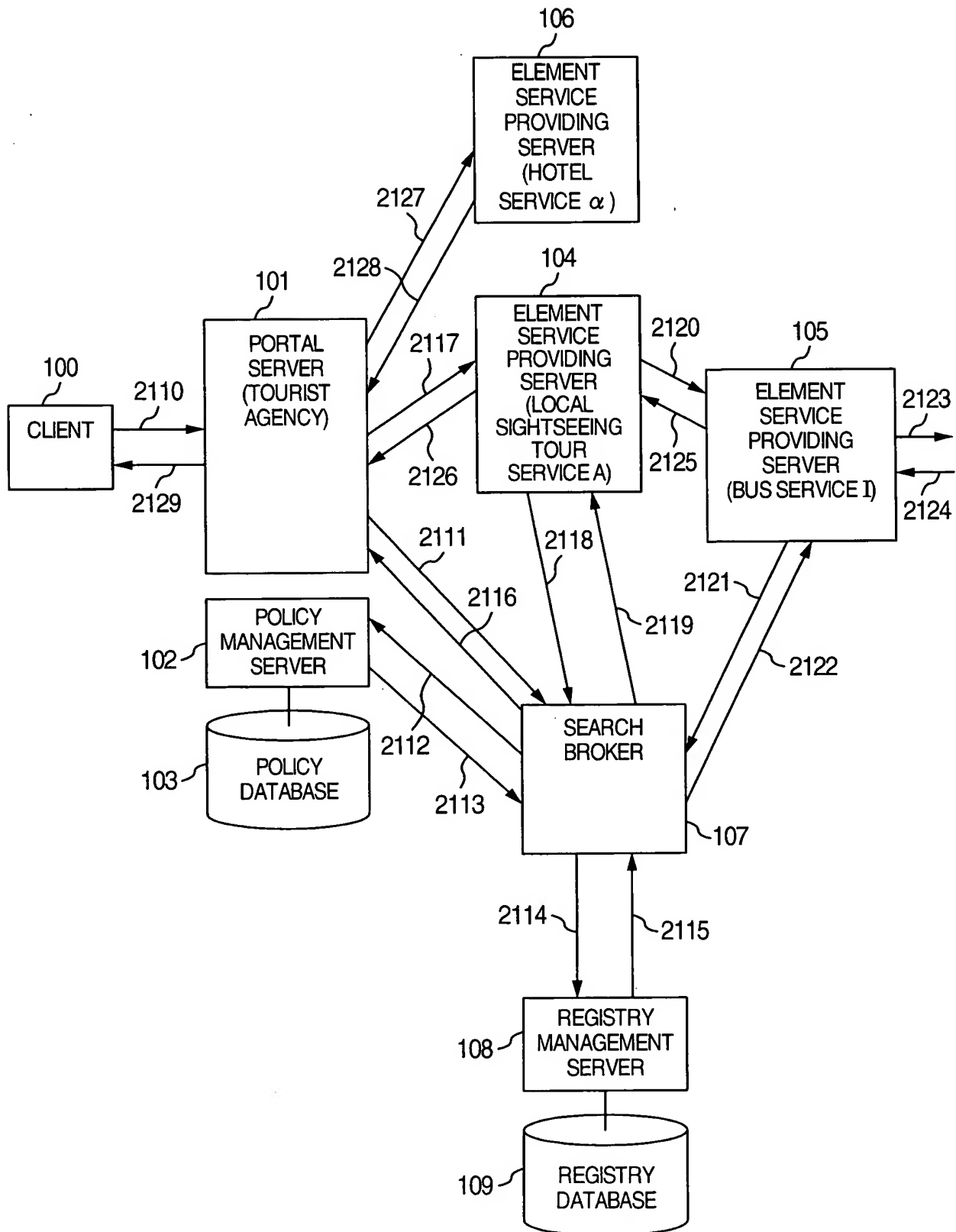


FIG. 2

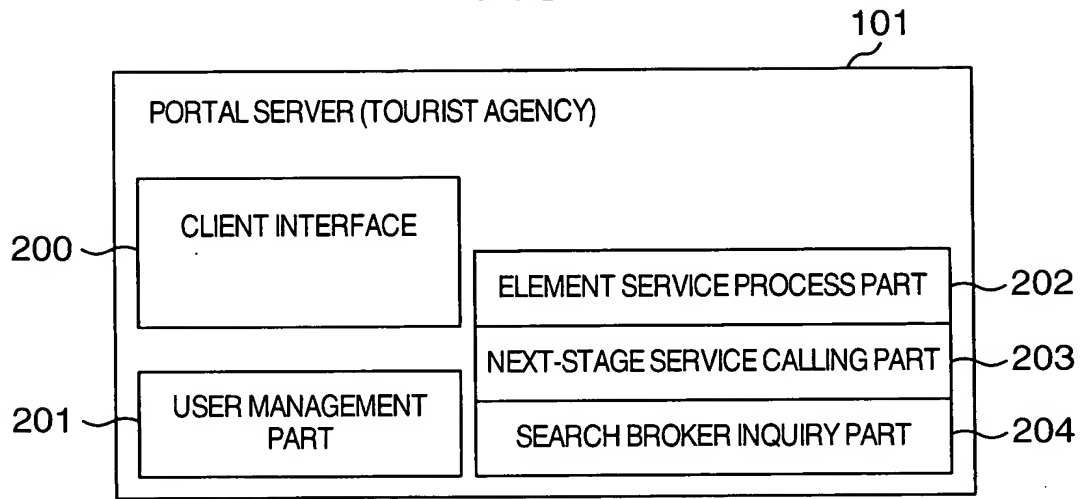


FIG. 3

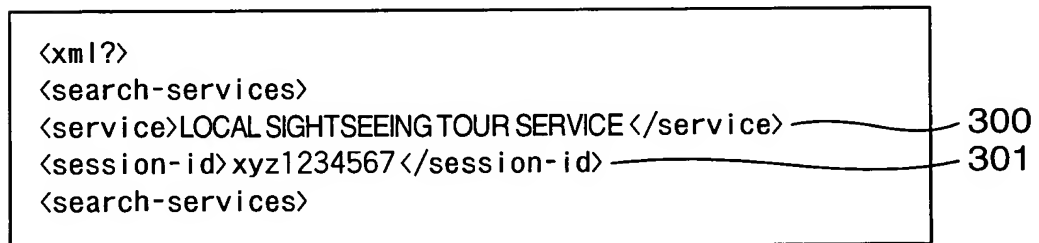


FIG. 4

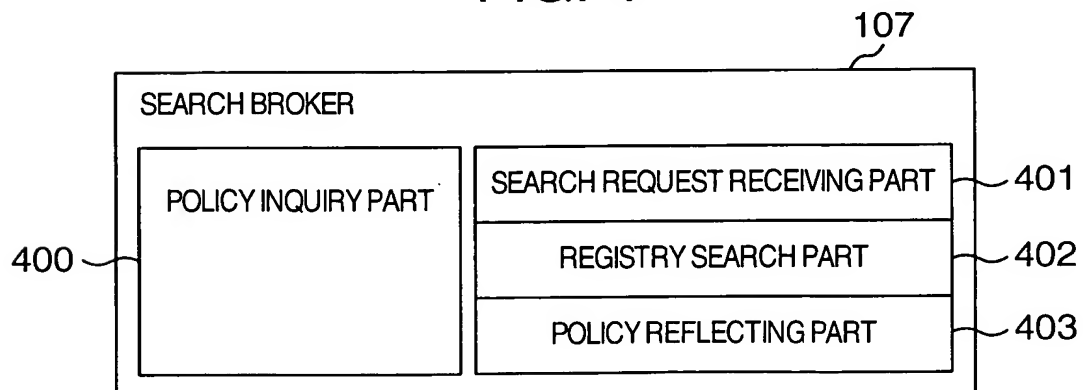


FIG. 5

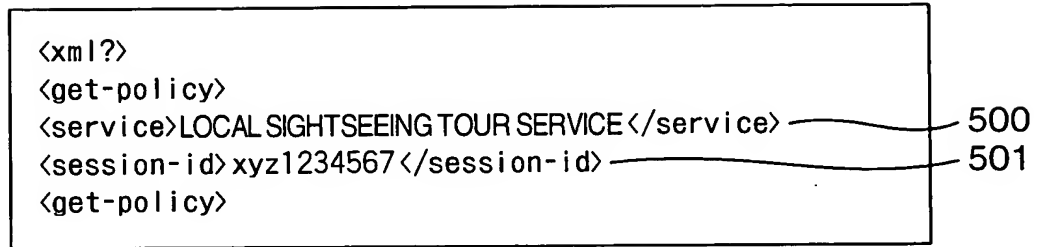


FIG. 6

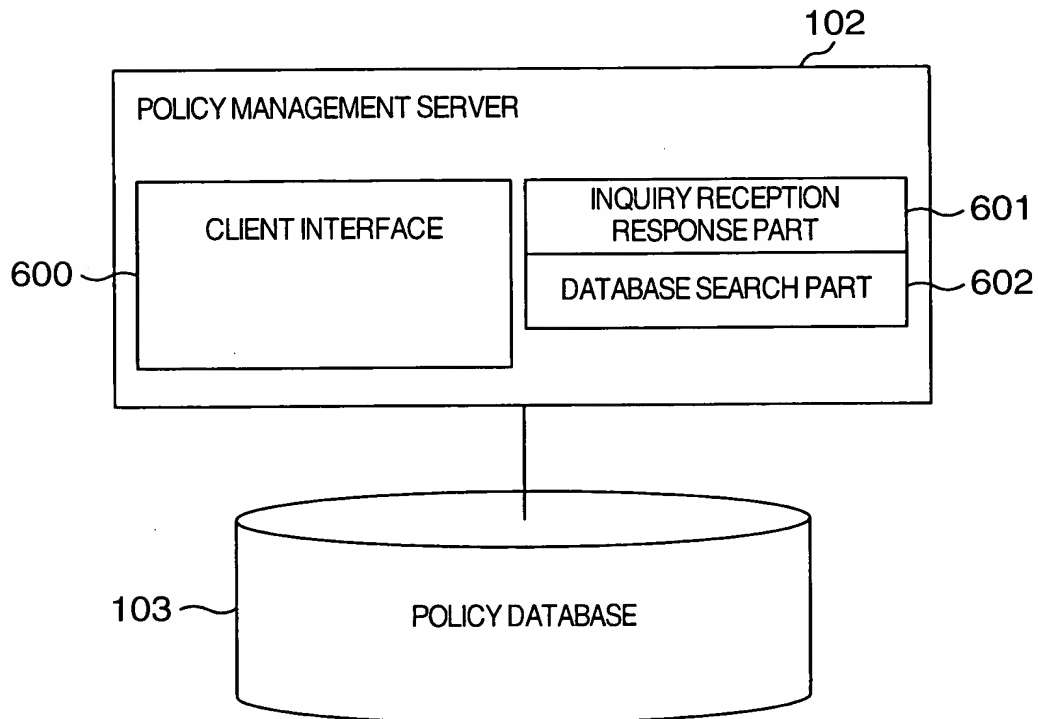


FIG. 7

KING OF SERVICE	POLICY ITEM	POLICY CONDITION
SIGHTSEEING TOUR	NURSING CARE SERVICE	AVAILABLE
SIGHTSEEING TOUR	RATING	AA OR HIGHER
..
HOTEL SERVICE
..
BUS SERVICE
..

FIG. 8

800

```
<xml?>
<policy-list>
<item>
<name> NURSING CARE SERVICE </name>
<condition> AVAILABLE </condition>
</item>
<item>
<name> RATING </name>
<condition> AA OR HIGHER </condition>
</item>
</policy-list>
```

FIG. 9

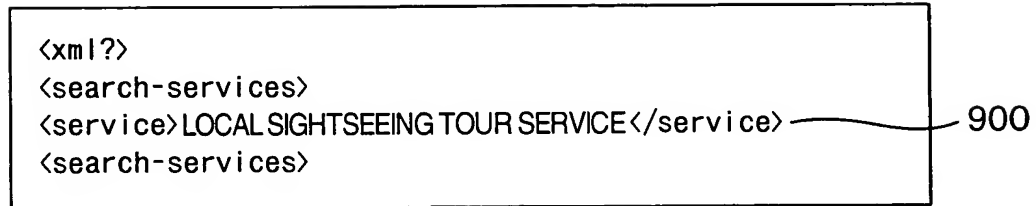


FIG. 10

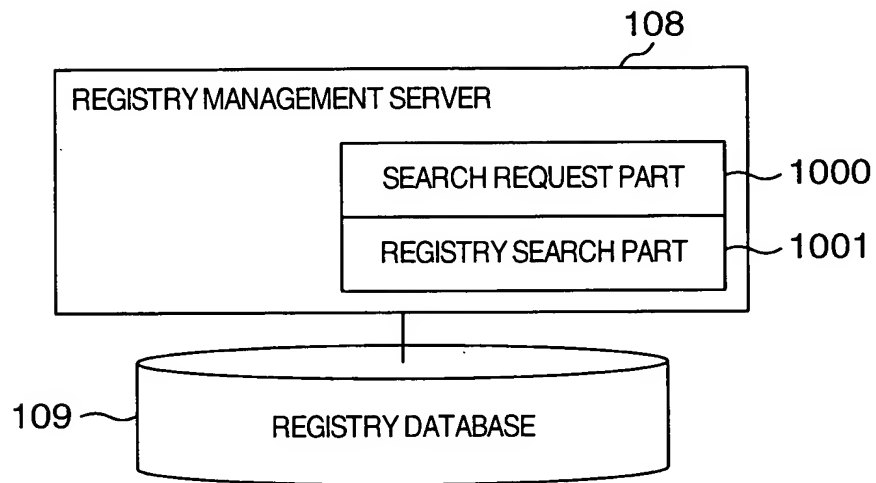


FIG. 11

KIND OF SERVICE	ELEMENT SERVICE PROVIDING SERVER	CONTENT OF SERVICE
HOTEL SERVICE	HOTEL SERVICE α	I/F, RATING, AVAILABILITY OF NURSING CARE, ..
:	:	..
LOCAL SIGHTSEEING TOUR	LOCAL TOUR SERVICE A	..
:	:	..
BUS SERVICE	BUS SERVICE I	..
:	:	..

FIG. 12

```

<xml?>
<service-list>
<item>
<name>HOTEL SERVICE  $\alpha$  </name> 1200
<service-port>http://... </service-port> 1201
<attributes>
  <item name="NURSING CARE SERVICE">AVAILABLE </item> 1202
  <item name="RATING">AA </item> 1203
</ attributes>
</ item>
<item>
<name>HOTEL SERVICE  $\beta$  </name> 1200
<service-port>http://... </service-port> 1201
<attributes>
  <item name="NURSING CARE SERVICE">NOT AVAILABLE </item> 1202
  <item name="RATING">AA </item> 1203
</ attributes>
</ item>
  ..
</ item>
</service-list>

```

FIG. 13

```
<xml?>
<service-list>
<item>
<name>HOTEL SERVICE α </name>
<service-port>http://... </service-port>
  </item>
</service-list>
```

FIG. 14

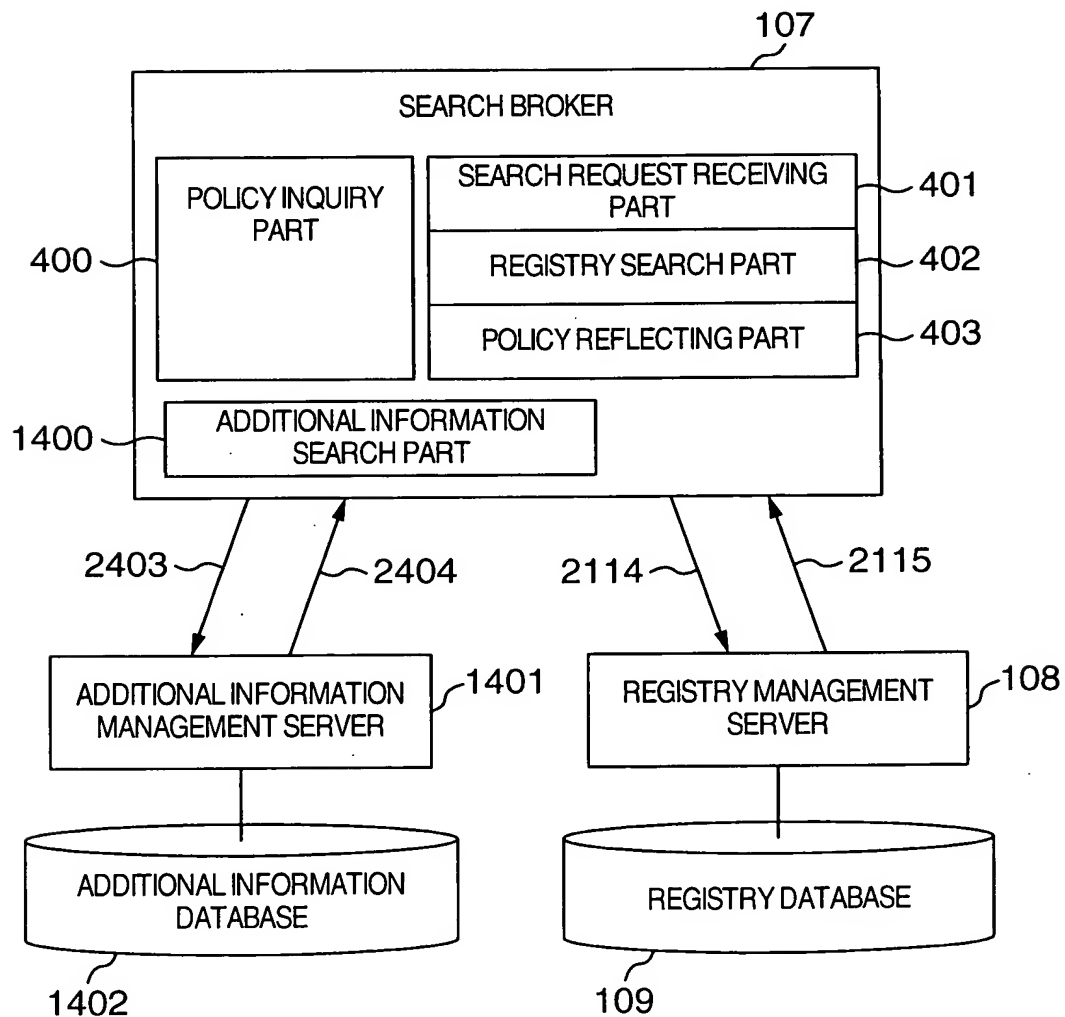


FIG. 15

KIND OF SERVICE	ELEMENT SERVICE PROVIDING SERVER	CONTENT OF SERVICE
HOTEL SERVICE	HOTEL SERVICE α	CONNECTION I/F, LOCATION, ..
:	:	..
LOCAL SIGHTSEEING TOUR	LOCAL TOUR SERVICE A	..
:	:	..
BUS SERVICE	BUS SERVICE I	..
:	:	..

FIG. 16

ELEMENT SERVICE PROVIDING SERVER	ADDITIONAL INFORMATION
HOTEL SERVICE α	RATING, AVAILABILITY OF NURSING CARE, ..
:	..
LOCAL TOUR SERVICE A	..
:	..
BUS SERVICE I	..
:	..

FIG. 17

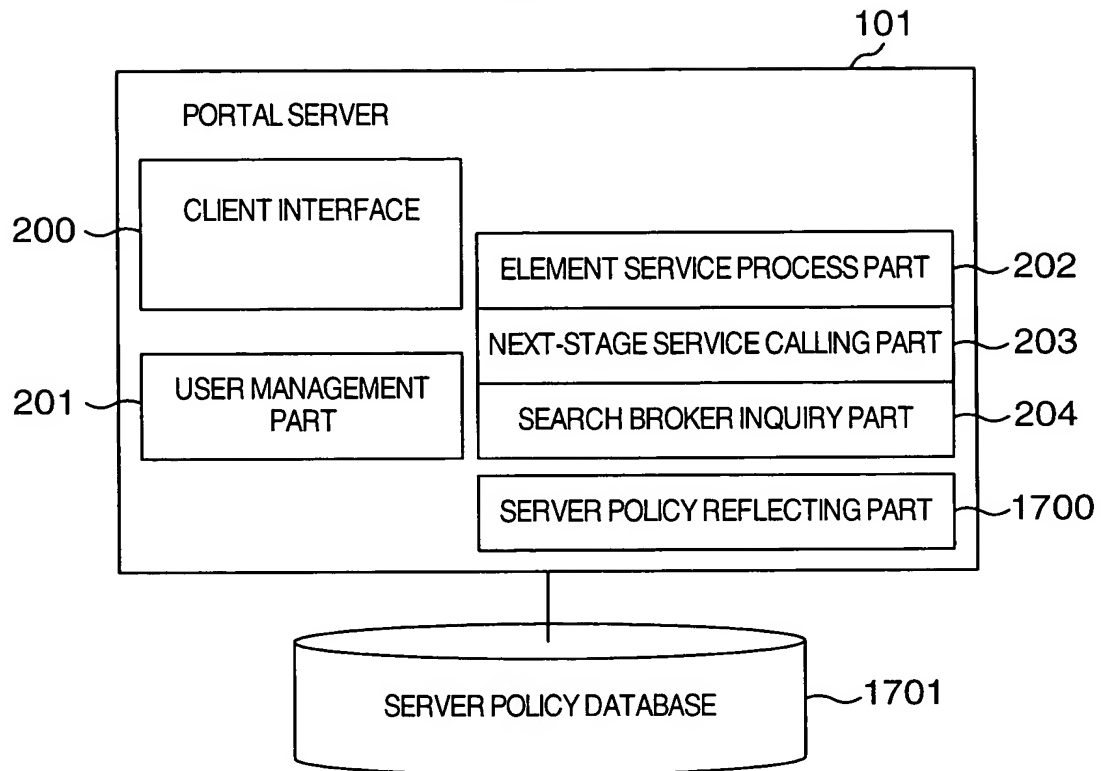


FIG. 18

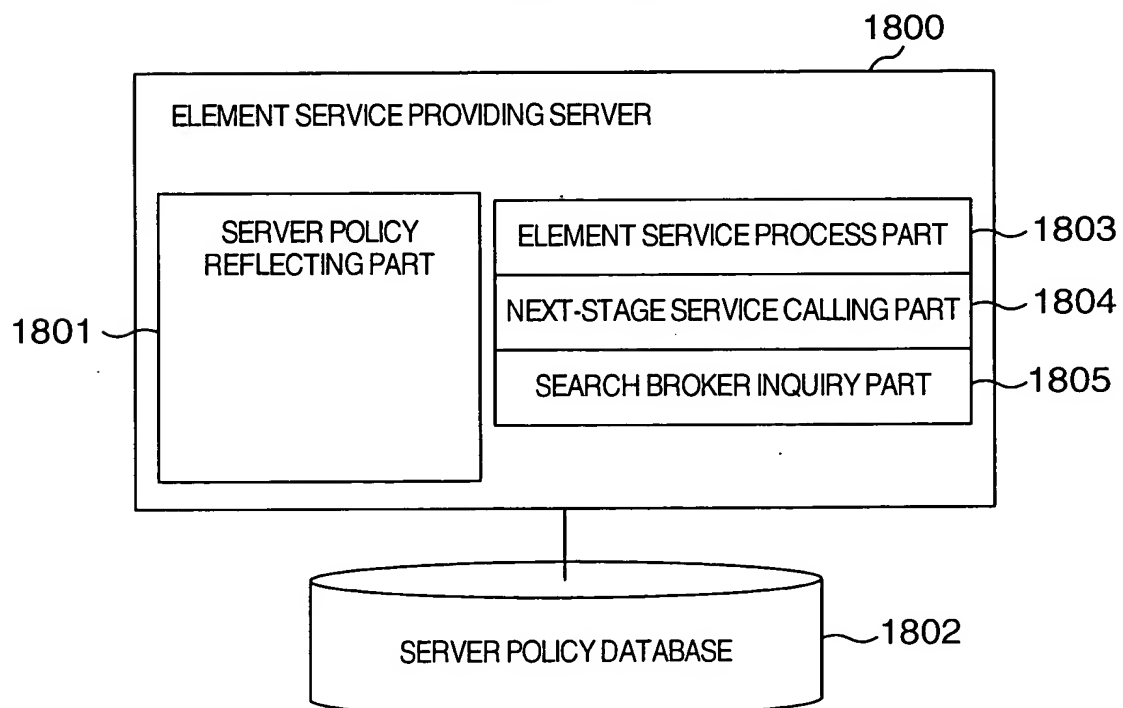


FIG. 19

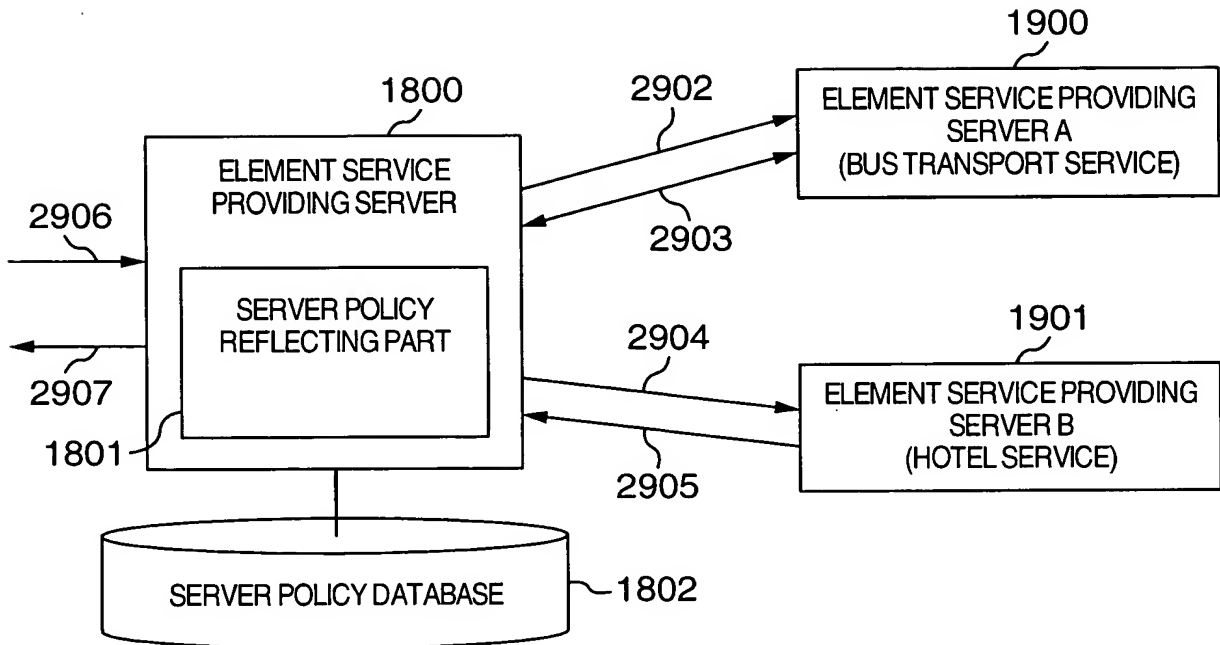


FIG. 20

EVALUATION ITEM	EVALUATION METHOD
BUS RIDE QUALITY	5-LEVEL EVALUATION
ATTITUDE OF ATTENDANTS	5-LEVEL EVALUATION
SERVICE BY HOTEL WORKERS	5-LEVEL EVALUATION
QUALITY OF ROOM	5-LEVEL EVALUATION